SAFETY GUIDE

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WELCOME to a whole new pop-up experience with Zouk Cinema Club! Before we embark on our cinematic journey together, we'd like to share more about what we've done to ensure that the highest levels of hygiene and safety are met, and the steps that we have to take collectively to ensure everyone's safety.

While the COVID-19 situation in Singapore is currently stable, this is unlike anything that we have had to face before. We have to continue to play our part to keep our environment safe, and adhere to the safety protocols that are here to stay for the foreseeable future.

While we hope you enjoy your time at Zouk Cinema Club, we hope you do so responsibly for the health and well-being of not just yourself and other guests, but also our staff who have worked tirelessly, and under strict safety protocols, to deliver the topnotch experience that we believe in.

This serves as a guide on the safety measures and hygiene protocols that we have implemented to reassure you of our dedication to ensuring that we are operating safely. Please take this time to read this manual we've put together, and hope that everyone can do their part to adhere to the guidelines and help keep our home a safe environment.

We hope you have a great time in our pop-up cinema – your support goes a long way in helping to keep our family intact.

Sincerely,

CEO, Zouk Group

ANDREW LI
We are committed to creating a supportive community for our team members, and regard our colleagues and guests as our family. At Zouk, we are one tribe.

We embrace diversity, show respect for each and every one of our team members, and are united in everything that we do.

The safety and well-being of our team and our guests remains our utmost priority. This has, and always will be, at the heart of everything we do.

We constantly push boundaries in everything that we do. With innovation comes progress – we aim to always be at the forefront of the industry.

The Zouk experience is like no other. We believe in giving our guests the best experience that we can offer.

We believe in delivering only the best, from music and entertainment to food and drinks.
All persons entering our premises will be subjected to a temperature screening and are required to use the TraceTogether App or Token for SafeEntry check-in. Entry using SafeEntry QR code check-in via Singpass, QR code scanners, camera app and NRIC bar code will no longer be permitted.

We would unfortunately have to deny entry to anyone who fall within the following conditions:

- Anyone who refuses the temperature check and/or entry using the TraceTogether App or Token.
- Anyone found with a body temperature >38.0 degrees Celsius.
- Persons who have travelled from or through areas of Pandemic in the past 14 days.
- All persons who, within 14 days prior to visiting the club, have had contact with, or helped care for, anyone suspected or diagnosed as having COVID-19, or who are currently subject to health monitoring for possible exposure to COVID-19.
- Anyone with a severe chronic medical condition.
You may see a friendly face or bump into the occasional friend, but refrain from greetings that involve physical contact like a handshake, fist-bump, or hugs. Opt for a friendly wave from afar, and do not mingle with other tables.

If you have to leave your table, or whenever you are not dining, put your masks back on. When accessing common areas like restrooms and corridors, keep a distance of at least 1.5 metres away from others.

Help us to ensure that you are healthy – if you encounter any signs of respiratory illness amongst other guests or even yourself, you are encouraged to inform our staff. We have first aiders on-ground for immediate assistance.

Hand sanitisers are readily available around our premises, please use them frequently.

Our cleaning crew will also sanitise shared surfaces every 30 minutes. Trash like used serviettes will be removed immediately upon sight. All soiled dishes, glasses and flutes will also be cleared off the table as soon as you are done with your meal.

Thorough cleaning is done daily before and after operations, including all public areas, washrooms, and general contact surfaces such as furniture, door handles, staircase railings, tables and so on.

All of our crew have received training in understanding the symptoms of Covid-19, and adhere strictly to all standard infection protocol and control precautions, use of personal protective equipment, hygiene and safe food and beverage handling practices.

Our staff will also wear masks at all times, and change their masks every four hours. Any staff found to have any symptoms of illness will be sent home immediately.
To minimise areas of exposure, covers will be used for ice buckets, and lids will be used to cover glasses and champagne flutes at all times, whether or not in use. Bottle caps are also to be placed back onto the liquor bottles at all times.

Where possible, we would recommend to allow our staff to serve out all of the champagne from the bottle during the first service. Otherwise, the cork will be used as a temporary bottle cap.

All of our straws and stirrers will be wrapped, and disposed of immediately when not in use. Guests are advised to use one glass or flute at all times, and not to share drinks.

ALWAYS WEAR PROTECTION
As much as we would love to spend the entire night with you, our last order for drinks is at 10pm, and all alcohol will be cleared from the tables by 10.20pm. Hence, upon finishing of the movie and food and drinks, our guests and their happy bellies will be politely ushered to the door where we will bid our fond adieus at 10.30pm.

We wish everyone good luck and good health, and to stay safe in these times. We hope you enjoyed the Cinema Club Experience and look forward to having you back with us again soon.

WITH LOVE

Zouk Cinema Club Team

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